



EUROPEAN CENTRAL BANK

EUROSYSTEM

ECB-PUBLIC

ECB Operations Managers Group

Wednesday 25 March 2020, 14:00 – 16:30 CET

Via WEBEX

Agenda

1. Tour de table on the Back Office experience with Corona/COVID-19

Members are invited to share their experience with Corona/COVID-19, along the following structure:

1. When have you activated your business continuity plans to cope with the effects of Corona/COVID-19 or the instructions from public authorities?
2. How are you currently performing your business (e.g. teleworking, split team, etc.)
3. What are the key lessons learned from you so far?

2. Collateral management

Kristin Claessens (Belfius) and Sara Alonso (ESM) will share insights on collateral management activities from their respective institutions.

João Tiago Mira Duarte Amaro from the ECB's DG-Market Infrastructure & Payments Directorate will present the Eurosystem Collateral Management System which is a single, unified collateral management system replacing the 19 local collateral management systems currently operated by National Central banks as of November 2022 (planned-go live).

3. AOB

Survey on WebEx and preferences for next meetings.