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**D-Frankfurt-on-Main: ECB - data centre infrastructure management (DCIM) system,
out-of-band management devices and related centralised management software
2012/S 110-181811**

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

European Central Bank
Kaiserstraße 29

Contact point(s): For downloading tender documentation, please see Section VI.3

For the attention of: Fadila Ben Meradi

60311 Frankfurt-on-Main

GERMANY

Telephone: +49 6913440

E-mail: procurement@ecb.europa.eu

Fax: +49 6913447110

Internet address(es):

General address of the contracting authority: <http://www.ecb.europa.eu>

Further information can be obtained from: The above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from: The above mentioned contact point(s)

Tenders or requests to participate must be sent to: The above mentioned contact point(s)

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Economic and financial affairs

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

Data centre infrastructure management (DCIM) system, out-of-band management devices and related centralised management software.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 7: Computer and related services

Main site or location of works, place of delivery or of performance: Frankfurt-on-Main.

NUTS code DE712

II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Information on framework agreement

Framework agreement with a single operator

Duration of the framework agreement

Duration in years: 4

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT:

Range: between 1 000 000 and 2 000 000 EUR

II.1.5) Short description of the contract or purchase(s)

In order to efficiently and effectively manage its distributed data centres, the ECB is looking at the acquisition of a modular data centre infrastructure management system (DCIM system). The system is primarily required, to deal, in a holistic manner, with space and rack management, power monitoring and management, cabling documentation — management, activity planning (add, move and changes, what if simulation, activity lists), capacity planning, reporting and statistics.

Furthermore, the ECB needs to equip its data centres and technical rooms with a set of devices commonly used to access IT components for out-of-band management/administration purposes. These devices are expected to be managed by a common platform management tool which must permit centralised management and offer a central point of access.

II.1.6) Common procurement vocabulary (CPV)

48000000, 30230000, 30231100, 30231200, 30236000

II.1.7) Information about Government Procurement Agreement (GPA)

The contract is covered by the Government Procurement Agreement (GPA): yes

II.1.8) Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9) Information about variants

Variants will be accepted: no

II.2) Quantity or scope of the contract

II.2.1) Total quantity or scope:

Estimated value excluding VAT:

Range: between 1 000 000 and 2 000 000 EUR

II.2.2) Information about options

Options: no

II.2.3) Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: Range: between 1 and 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:
in months: 48 (from the award of the contract)

II.3) Duration of the contract or time limit for completion

Duration in months: 96 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Data centre infrastructure management system

1) **Short description**

In order to efficiently and effectively manage its distributed data centres, the ECB is looking at the acquisition of a modular data centre infrastructure management system (DCIM system).

2) **Common procurement vocabulary (CPV)**

48000000

3) **Quantity or scope**

This lot encompasses the following scope:

- provision of the required modular DCIM software and related licence(s), covering the following functionalities: space and rack management, power monitoring and management (i.e. power distribution units (PDUs) and power sockets), cabling documentation — management, activity planning (add, move and changes, what if simulation, activity lists), capacity planning, reporting and statistics,
- standard support and maintenance services related to the DCIM system,
- installation, set-up and documentation of the DCIM system,
- additional consultancy services (e.g. for establishing/tuning the system, collecting/verifying the adherence of the documentation base with the reality in the field, populating the system database, organising information/ views, defining dashboard, reports and statistics, integrating of additional computer rooms/data centres, integration with other platforms, addition of additional modules, etc.),
- training material and sessions on the provided software (knowledge transfer).

4) **Indication about different date for duration of contract or starting/completion**

5) **Additional information about lots**

Lot No: 2

Lot title: Out-of-band management devices and related management software

1) **Short description**

The ECB needs to equip its data centres and technical rooms with a set of devices commonly used to access IT components for out-of-band management/administration purposes. These devices are expected to be managed by a common platform management tool which must permit centralised management and offer a central point of access for the terminal servers/console servers and the IP KVMs.

2) **Common procurement vocabulary (CPV)**

48000000, 30230000, 30231100, 30231200, 30236000

3) **Quantity or scope**

This lot encompasses the following scope:

- delivery of the needed out-of-band devices and provision of the related software licences, e.g. terminal/console servers, IP-based KVM switches, combined terminal/console servers and IP- based KVMs and LCD consoles,
- common platform management tool and related licence(s),
- standard support and maintenance services related to the offered devices and management software,
- installation, set-up and documentation of the out-of-band management devices,
- installation, set-up and documentation of the common platform management tool,
- additional consultancy services (e.g. for tuning, integration, etc.),
- training material and sessions on the devices and management platform.

4) **Indication about different date for duration of contract or starting/completion**

5) **Additional information about lots**

Section III: Legal, economic, financial and technical information

III.1) Conditions relating to the contract

III.1.1) Deposits and guarantees required:

No deposit is required, but where applicable, the successful tenderer (or in the case of a successful consortium bid, each member of the consortium) may be required to provide a parent company guarantee.

III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:

In accordance with the terms and conditions of the contract.

III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded:

The establishment of a temporary grouping is allowed under the conditions laid down in the call for applications/ invitation to tender.

III.1.4) Other particular conditions

The performance of the contract is subject to particular conditions: no

III.2) Conditions for participation

III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if the requirements are met: Please see the details in the tender documentation to be requested from the contact point indicated in Sections I.1 and VI.3.

III.2.2) Economic and financial ability

Information and formalities necessary for evaluating if the requirements are met: Please see the details in the tender documentation to be requested from the contact point indicated in Sections I.1 and VI.3.

Minimum level(s) of standards possibly required: a) commitment to provide, upon contract signature, evidence of sufficient professional risk indemnity insurance and/or third party/civil liability insurance;
b) an annual net turnover in the last 3 financial years (i.e. 2009, 2010, and 2011) of at least 2 000 000 EUR. In the case of a temporary grouping, the main contractor of the grouping shall have achieved on its own 60 % of the above amount;
c) at least an average of 50 employees in each of the last 3 years (i.e. 2009, 2010 and 2011).

III.2.3) Technical capacity

Information and formalities necessary for evaluating if the requirements are met:

Please see the details in the tender documentation to be requested from the contact point indicated in Sections I.1 and VI.3.

Minimum level(s) of standards possibly required:

The tenderers' technical and professional capacity will be assessed on the applicant's general capacity to carry out a project of the reach described in the tender documentation on the basis of the following criteria, for the fulfilment of which the tenderers will need to provide documentation:

- a) evidence that the company can provide services to the ECB, at any technical level (e.g. 1st, 2nd, and 3rd line of support), in service and contract management using the English language demonstrating a command of English of at least B2 level;
- b) evidence of a minimum of 2 3rd line support people and experts specialised in the proposed DCIM system, in each of the previous 3 years (i.e. 2009, 2010 and 2011);
- c) evidence of a minimum of 4 2nd line support persons specialised in the proposed DCIM system in each of the previous 3 years (i.e. 2009, 2010 and 2011);

d) 3 references for similar contracts of equivalent size and scope (i.e. with about 250 racks distributed in several computer rooms), that were successfully completed (i.e. achieved final acceptance in production) in the last 3 years (i.e. 2009, 2010 and 2011);

e) at least 3 active maintenance and support contracts with 3 different companies and/or public institutions with more than 500 employees in relation to the services to be provided.

III.2.4) **Information about reserved contracts**

III.3) **Conditions specific to services contracts**

III.3.1) **Information about a particular profession**

Execution of the service is reserved to a particular profession: no

III.3.2) **Staff responsible for the execution of the service**

Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: no

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Negotiated

IV.1.2) **Limitations on the number of operators who will be invited to tender or to participate**

Envisaged minimum number 3: and maximum number 5

IV.1.3) **Reduction of the number of operators during the negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

IV.2.2) **Information about electronic auction**

An electronic auction will be used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority:**

20772/IS/INO/2011.

IV.3.2) **Previous publication(s) concerning the same contract**

no

IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 5.7.2012 - 12:00

Payable documents: no

IV.3.4) **Time limit for receipt of tenders or requests to participate**

20.7.2012 - 12:00

IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**

English.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**

IV.3.8) **Conditions for opening tenders**

Section VI: Complementary information

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.3) **Additional information**

The documentation for this procurement procedure can be downloaded from an Internet platform. If you are interested in participating, please register via the Internet platform using the following Internet address

Internet address: <https://www.ecb.europa.eu/secure/procurement/admin-LkYm.html?procid=20772/IS/INO/2011>

User ID: 20772/IS/INO/2011

Password: F13357

After having registered an e-mail will be sent to you with a new user name and password. The Internet address will remain the same.

Please use the new user name and password to download the procurement documentation.

Should you experience any problems in accessing the Internet platform for registration and/or downloading the procurement documentation please do not hesitate to contact us under the following e-mail address:

procurement@ecb.europa.eu quoting the procurement number and describing the problem experienced.

The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The ECB shall exclude tenderers that are in one of the situations described in Article 24(4) of Decision ECB/2007/5 (e.g. conviction for fraud or corruption) or put on a blacklist in accordance with Article 24(7) of Decision ECB/2007/5.

The ECB may exclude tenderers that are in one of the situations described in Article 24(5) of Decision ECB/2007/5 (e.g. insolvency; grave professional misconduct; misrepresentation). Further information about ECB procurement rules and procedures may be obtained at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures**

Procurement Review Body of the ECB, c/o Legal Advice Team

Kaiserstraße 29

60311 Frankfurt-on-Main

GERMANY

E-mail: legaladviceteam@ecb.europa.eu

Fax: +49 6913446886

Body responsible for mediation procedures

The European Ombudsman

1 avenue du Président Robert Schuman, CS 30403

Strasbourg

FRANCE

VI.4.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: 15 days from the receipt of the information specified in Article 28(3) of the ECB procurement rules (see Section VI.3) or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 33 of the ECB procurement rules (see Section VI.3). The complaint to the European Ombudsman does not affect the submission deadline nor does it create a new deadline by which complaints can be submitted.

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

VI.5) **Date of dispatch of this notice:**
31.5.2012