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**Germany-Frankfurt am Main: ECB - Provision of Insurance Management Services
2018/S 199-449730**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
European Central Bank
Sonnemannstrasse 22
Frankfurt am Main
60314
Germany
Contact person: Miklos Karoly
Telephone: +49 69/13440
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110
NUTS code: DE712
Internet address(es):
Main address: <http://www.ecb.europa.eu>
- I.2) **Information about joint procurement**
- I.4) **Type of the contracting authority**
European institution/agency or international organisation
- I.5) **Main activity**
Economic and financial affairs

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
Provision of Insurance Management Services
Reference number: PRO-002957
- II.1.2) **Main CPV code**
66519310
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**
Independent advisory services are required in order to assist the ECB with the tendering of insurance services and/or related claims administration services as well as contract management services of ongoing contracts

(both with regard to insurers and/or Administrators). Provision of expertise, strategic advice and support in insurance related matters is sought as well as any relevant reporting, documentation and support of the decision-making processes as well as any required meetings.

The scope includes:

- risk and insurance strategy definition,
- support on insurer(s) and/or administrator(s) tendering,
- contract management services,
- claims management,
- reporting,
- provision of a centre of expertise answering insurance related questions from insured persons or family members,
- consultancy services in insurance related matters.

Insurance lines to be covered:

- property,
- fine arts,
- automobile,
- general liability,
- health,
- accident,
- business travel,
- long-term care insurances.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 650 640.00 EUR

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

66510000
66518000
66518100
66518200
66518300

II.2.3) **Place of performance**

NUTS code: DE7

II.2.4) **Description of the procurement:**

The ECB is looking for independent insurance consultancy services, covering:

- risk and insurance strategy definition,
- support on insurer(s) and/or administrator(s) tendering,
- contract management services,
- claims management,
- reporting,
- provision of a centre of expertise answering insurance related questions from insured persons or family members (i.e. spouses/children),

— consultancy services in insurance related matters.

The following is a non-exhaustive list of insurance lines included in the scope:

- property insurance,
- fine arts insurance,
- automobile insurance and insurance for employee cars on business trip (Dienstreisekaskoversicherung),
- general liability insurance,
- ECB Health insurance,
- ECB Accident insurance,
- ECB Business travel insurance,
- ECB Long-term care insurance (LTC).

II.2.5) **Award criteria**

Quality criterion - Name: Risk mitigation concept / Weighting: 15

Quality criterion - Name: Project management team: Health and Long-Term Care insurances / Weighting: 15

Quality criterion - Name: Project management team: business travel insurance / Weighting: 4

Quality criterion - Name: project management team: accident insurance / Weighting: 11

Quality criterion - Name: experience of the single point of contact / Weighting: 10

Quality criterion - Name: environmental aspects / Weighting: 5

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 026-055831](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Title:

Provision of Insurance Mngement Services

A contract/lot is awarded: yes

V.2) **Award of contract**

- V.2.1) **Date of conclusion of the contract:**
13/08/2018
- V.2.2) **Information about tenders**
Number of tenders received: 3
The contract has been awarded to a group of economic operators: yes
- V.2.3) **Name and address of the contractor**
Funk Vorsorgeberatung GmbH
HRB 107585
Valentinskamp 20
Hamburg
20354
Germany
NUTS code: DE6
The contractor is an SME: no
- V.2.3) **Name and address of the contractor**
Funk Versicherungsmakler GmbH
HRB 53240
Valentinskamp 20
Hamburg
20354
Germany
NUTS code: DE6
The contractor is an SME: no
- V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 680 000.00 EUR
Total value of the contract/lot: 650 640.00 EUR
- V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

The procurement documentation can be downloaded from an Internet platform. If you are interested in participating in the procurement procedure, register via the Internet platform using the following Internet address, user name and password:

Internet address: <https://www.ecb.europa.eu/secure/procurement/>

User name: 002957/A/ADS/2018

Password: 835E9B

After you have registered an e-mail will be sent to you with a new user name and password. The Internet address will remain the same. Use the new user name and password to download the procurement documentation. However, your mere registration and downloading the procurement documents does not constitute an offer. You must submit your tender in hard copy version to the ECB, on time, in the format requested and including the content as further instructed in the tender documentation.

Should you experience any problems in accessing the Internet platform for registration and/or downloading the documentation do not hesitate to contact the ECB under the following e-mail address: procurement@ecb.europa.eu quoting the procurement number and problem experienced.

The ECB shall endeavor to answer all queries concerning access as quickly as possible but cannot guarantee a minimum response time. The ECB shall not be bound to reply to queries received less than 7 calendar days before the time limit for the submission of offers.

The procurement procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organization Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The procurement procedure is conducted in accordance with Decision (EU) 2016/245 of the European Central Bank of 9.2.2016 laying down the rules on procurement (ECB/2016/2), OJ L 45, 20.2.2016, p. 15 as amended, available on the ECB website at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

During the procurement procedure tenderers shall not contact any ECB staff members or organizations/ persons working for the ECB with regard to this tender procedure other than the person indicated in Section I.1). Tenderers shall also not contact potential competitors unless they intend to form a temporary grouping with them or to involve them as subcontractors. Any violation of this communication rule may lead to the exclusion of the tenderer in question.

VI.4) Procedures for review

VI.4.1) Review body

Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Sonnemannstrasse 20
Frankfurt am Main
60314
Germany
Telephone: +49 6913440
Fax: +49 6913446886
Internet address: <http://www.ecb.europa.eu>

VI.4.2) Body responsible for mediation procedures

European Ombudsman
1 avenue du Président Robert Schuman
Strasbourg
67001
France

VI.4.3) Review procedure

VI.4.4) Service from which information about the review procedure may be obtained

Central Procurement Office
Sonnemannstrasse 20
Frankfurt am Main
60314
Germany
Telephone: +49 6913440
Internet address: <http://www.ecb.europa.eu>

VI.5) Date of dispatch of this notice:

04/10/2018